

Statement on Cyber Security

It has come to our attention that recently there has been online statements regarding the cybersecurity of the Sungrow SH5K-20 Residential Hybrid Inverters (**Inverter**) that contains misleading information (**Misleading Information**).

The Misleading Information is based on unlikely assumptions and speculations. It also contains false statements in the operating principle of our products. In addition, we want to highlight that any potential attacks referred to in the Misleading Information require extraordinary efforts and expertise by a hostile hacker.

We confirm that in manufacturing the Inverter and any other Sungrow products, we strictly comply with applicable laws, regulations and standards applicable to inverters. In the absence of a mandatory standard on cybersecurity concerning inverters, we adhere to the standards no lower than those generally accepted in the industry.

We further advise that we have not received any report or complaint of any actual incidents (cybersecurity breach or data leak) caused by the Inverter, or any of our other products.

Cyber security and privacy of our customers are given the highest priority at Sungrow. Our monitoring solutions (WiFi dongle, iSolarCloud etc.) have been popularly serving our Australian customers for the past several years and they are well equipped with satisfactory levels of safety. We were rated "100% bankable" by Bloomberg NEF among inverter firms in the latest survey, demonstrating that projects using Sungrow inverters are more likely to obtain non-recourse debt financing from banks compared to other competitors.

We again assure our customers that our products are fully compliant with applicable requirements, and we constantly release inverter firmware updates to improve user experiences; strengthening cyber security being one among them.

We take the Misleading Information seriously and are liaising with our lawyers to take legal action against the source of the Misleading Information and we request all concerned not to forward the Misleading Information any further.

We have been liaising with authorities and peak bodies in Australia's renewable energy sectors to address the concerns caused by the Misleading Information.



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If you have further concerns or queries, please do not hesitate to contact us on 1800 SUNGROW (786 476) or email us via service@sungrowpower.com.au.

Thank you for your continued support.

Sungrow Australia Group

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