

Evnex Warranty Statement

Evnex E & X Series charging stations are covered by a three-year repair or replacement warranty (at Evnex's discretion) that is valid from the original date of purchase.

The warranty covers the product only and does not cover the installation.

Evnex warrants that E & X Series charging stations shall operate in accordance with the specifications and that the charging stations shall be free of defects in materials and workmanship. The warranty is only for the benefit of the original customer and is not transferrable.

Evnex's warranty excludes:

- Charging cables and any other connected equipment not supplied by Evnex.
- Products that have been acquired by the customer and that are not reasonably fit for purpose.
- Defects in materials and/or workmanship related to the installation.
- Physical and financial consequential loss or damage, whether from negligence or misuse of products.
- Any loss or damage to any property, injury to or death of any persons caused by any negligent act or missions or wilful misconduct of the customer or users.
- Product samples, demo units or prototypes.
- Damage caused by the customer or misuse of the product, unauthorised repairs, modifications or addition of incompatible hardware, or any use of the charging stations other than those explicitly approved for use.
- Installation of products not carried out by Evnex or its approved contractors
- Damage caused by theft or vandalism or any other third-party act.
- Unauthorised opening of the charging station.
- Natural disasters: earthquakes, lightning, wind or water damage, or problems caused by fire or similar events
- Unsuitable storage conditions.
- Normal ageing and wear and tear.
- Products installed outside of New Zealand and Australia.

A charging station that is deemed to be defective must be returned to the place of purchase. Evnex, at its sole discretion, may repair the defective charging station or replace it with a comparable new charging station.

Evnex's maximum liability shall be limited to the value of faulty products supplied and Evnex will not be liable to the customer for loss or damage of any kind however that loss or damage is caused or arises.